The topic of this thesis is intercultural approaches in social work. The text aims to map out the process of the establishment of new professions - intercultural mediation and intercultural work. These professions arise in culturally diversified societies of EU countries and serve as a tool to overcome language barriers and enhancing socio-cultural cohesion of society. Objective of the thesis is achieved by using the analytic - synthetic method of theoretical study and performance of good practice in selected EU countries and the Czech Republic. First, the thesis gives a comprehensive overview of immigration and integration policy of the EC / EU and the Czech Republic and focuses on fundamentals of intercultural approach in the helping professions. Major part presents theoretical concepts and practical applications of intercultural mediation and intercultural work in selected EU countries - France, Spain, Portugal, Germany and the Czech Republic. The author draws on findings from the project Formation profession sociocultural mediator - inspiration by Portuguese model cz.1.04/5.1.01/77.00416, which she methodically led in the years 2012 - 2014. Finally, the author summarizes the general recommendations resulting from the analysis of specialized texts for the development of social work with migrants in the country. The outcome of the thesis is the introduction of the newly established profession intercultural worker in the country.