

Abstract

Bachelor's thesis „ *Satisfying the needs and demands of senior citizens living in nursing and retirement home Malesice* “.

The theoretical part is generally discussed in the aging process, the changes that accompany the process of adaptation and seniors to these changes. He mentions a senior position in society, support government and private religious institutions in the process of active aging and generally deals with the problems of this age group.

It reveals both specific and general needs of clients and their satisfaction following a specific long-term care - Home for the Elderly Plant..

The methodology section are based on theoretical knowledge specifies research questions.

The practical part deals with the qualitative research based on semi-structured interview with a selected sample of probands. Analysis of the data obtained in the concluding section provides the ability to measure the satisfaction of the real needs of clients and other ways to improve the service offered, and thus improve the lives of seniors in specific residential facilities.