

This bachelor work deals with ethical dilemmas which arise from difficulties of social work in sheltered houses. It shows the demands on social workers, their responsibility to their clients, their employer, their colleagues and also to themselves. It portrays social work in sheltered houses in its particularity and the clients who come to the sheltered houses as well. This bachelor work includes experience of social workers from houses of Naděje. They described their own ethical dilemmas. The paper tries to uncover what helps social workers to decide in ethically difficult situations and it tries to find the best way how to search solutions. Moreover, it tries to find answers to the question: how to prevent ethical dilemmas. It includes several interviews with social workers and cases interpretations as well.