

## **Abstract**

The main objective of this thesis is to capture the complexity of the issue of insufficiency of automobiles and their spare parts in Czechoslovakia between years 1948 – 1989, with emphasis on the period of so called normalization (70s and 80s). “Framework” of this study is constituted by national company Mototechna – in that time almost monopoly seller of automobiles and spare parts, whose history and structure is an important part of this study and is therefore depicted in detail. Description of the development of motoring and car sales systems from the very first years following after the Second World War with a slight overlap to the 90s is also a pivotal content of this thesis. Chapters dedicated to grey economy and perception of automobile as an “object” from the “people’s point of view” (in the researched period) are also constituent parts of this study, as they relate to the main topic very closely. Presented study is a result of research, which utilized method of oral history as well as contemporary written materials and present-day available literature. Oral history interviews were conducted with seven former Mototechna employees and three Mototechna “customers” – owners of automobile from the public.

### **Key words**

Mototechna, motoring, automobile, spare parts (aftermarket), insufficiency, normalization, waiting list, record, grey economy, return services, oral history.