

ABSTRACT

The bachelor's thesis deals with the issue of people without a regular dwelling in terms of social service administration in Prague. The theoretical part of the thesis consists of a general description of homelessness and explanation of the current model of provided services. It also mentions non-governmental organizations providing social care for the homeless in Prague and describes the help from the state administration. The next part explores 2 conceptions focused on tackling homelessness and discusses how they are currently met. It was also necessary to mention foreign experience of solving this problem.

Interdisciplinary cooperation is an important chapter because homeless care is not only based on the provision of outpatient services, such as food, hygiene, clothing, or on the provision of residential services. Cooperation with other actors such as physicians (psychiatrists, dentists, gynecologists) is also necessary for the services to be provided comprehensively and to be able to respond to all the needs of the homeless.

The research part maps the sufficiency of the services for the homeless people from their point of view and tries to find out what services they lack in Prague. The aim of the research is to determine whether the current services in Prague are sufficient, whether it is necessary to expand them or to find out what kind of care helping to solve the situation of the homeless is missing.

Key words: homelessness, model of social services, non-profit sector, state administration, concepts of solution, interdisciplinary cooperation

