Abstract

Bachelor thesis theme "interaction and communication in health care team" is focused on issues of quality and communication methods and elaborates the satisfaction of physicians, nurses in their workplace labor relations. Its' prime objective is not only the relation between nurses and doctors, but also the interaction and communication within their community as one group. The thesis consists of two parts - theoretical and empirical. The theoretical part deals with the history, ways of communication and their characteristics. Furthermore, it shows possibilities of social interactions even within the team itself. The empirical part presents the outcomes of the questionnaire distributed at selected clinics at the University Hospital Motol and departments of Thomayer's Hospital. In this anonymous survey participated nurses and doctors from these selected workplaces. The conclusion is evaluation of survey results and its' comparison with results of previously conducted studies.