

The thesis "The influence of quality standards on the quality of social services provided in homes for the elderly" represents the current situation of quality of social services in selected homes for the elderly more detaily.

The thesis in its introduction contains defined goals and hypotheses, explains the importance of individual terms that are used at work, and helps to understand their meaning and relationships among them. The thesis then outlines the current state of the problem, which is strongly shaped by the aging population and related reforms in the social services system and the overall quality of services provided in homes for the elderly. The following thesis' chapters deal with a description of the problem, definition and analysis of the actors involved, as well as theoretical background, which was used in the work. After the theoretical part, the thesis is transferred to the empirical one, where the chosen methodology and methods of data collection are described. The last part of the thesis is devoted to the qualitative and quantitative research that was conducted in four homes for the elderly in the Central Region and the capital city Prague. Futher follow-up the evaluation of collected data and comparison of individual organizations with lots of tables and graphs. At the very end the thesis analyzes the results obtained data on which proposes necessary measures.