This dissertation addresses the issue of quality in healthcare. In particular, it focuses on the quality of nursing care and the related performance standards.

The research was conducted on the wards of the Anaesthesiology and Resuscitation Department as well as in the other Intensive Care Units of the same teaching hospital.

The theoretical section is divided into two chapters. The first deals with the definition of Quality and its perception from the viewpoint of both the patient and the healthcare professional. The second chapter covers Quality in Nursing and the related nursing care standards.

The aim of the research was to assess the knowledge, experience and opinions of the nursing care standards among nursing staff. The results of this survey suggest that the overall level of knowledge among respondents is very good. But – on the wards of the Anaesthesiology and Resuscitation Department, the current situation calls for a more detailed familiarity with the nursing care standards among its nursing staff.