TITLE: Counselling and Psychological Services for Clients at The Horní Počernice Shelter Home

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ABSTRACT:

The thesis is dealing with a psychological approach to the work with families and their children at a shelter using analytical techniques. It describes the circumstances and conditions for the work in the specific socio-therapeutic environment of The Horní Počernice Shelter Home. The target group with its demographic and status characteristics is depicted in detail with focus on reasons and expectations clients have when they come to the shelter home. The paper presents a functioning concept of psychological work with all clients and results of that work. It also reveals client evaluations of shelter housing after their initial adaptation. The selected case studies show work with motivated clients where changes in client behaviour as well as changes in their intrapsychic level can be noted. The paper compares different approaches of assisting professions in the shelter home, concentrating on the position of psychological and therapeutic work in social services. In the final part, the differences, conditions and limitations of various approaches are organised into a three-dimensional model with interlinked variables where the socio-therapeutic environment of the shelter home represents the width, the social work represents the height and the psychological counselling represents the depth. The mentioned conception is complemented by opinions of social service providers.