The bachelor thesis deals with the issue of individual planning of a social service. The target group are single parents with children who are staying in the Shelter home in Slavic. The thesis focuses mainly on attitudes to clients that lead to meet the aims of individual planning in this target group. One of the main question-topic of this thesis is whether the social worker's partnership approach being one of the main principles of individual planning is fulfilling the mission and goals of social services. The work also addresses the question whether the management approach, which is inspired by individual planning, effective in social work with the target group. It turned out that in some cases the actual partner approach is inefficient and needs to be supplemented with control approach. The management approach itself is also insufficient and should be complemented by approaches resulting from the therapeutic paradigm.