

Abstract

This bachelor's thesis deals with information flow management in libraries. The thesis consists of two parts – theoretical and practical. In the theoretical part, there are defined terms related to information and knowledge management, and subsequently there are described particular information flows in libraries. The practical part consists information flow analysis in the Municipal library Usti nad Orlici using the content analysis and semi-structured interview methods. The result of analysis brings evaluation of quality of information flows in the above mentioned library and concrete proposals for its improvement.

Keywords

information flow, information management, knowledge management, libraries, information strategy, organizational culture, information barrier, information noise