

Annotation

The bachelor's thesis "The Culture of the Child Protection Unit and the Conditions for Coping with Workload" deals with working conditions at child protection unit, describes specific characteristics of the work. The thesis determines a role of head of the department focusing its essential influence on local working environment. Using the management theory the thesis specifies fundamental tactics to create stimulating surroundings with enough support and assistance in coping with overburden - often coupled with these departments. The research summarizes examples from common situations at child protection unit into concrete statements that reflect ways of executives to build good working environment for the workers - building strong relationships, considering periodic supervisions and atmosphere of trust, encouragement and respect.