

Abstract:

The topic of this thesis is "Evaluation of patient satisfaction with perioperative anaesthesia care." The work is divided into theoretical and practical parts.

The theoretical section describes the definition of satisfaction from multiple points of view and analyses factors affected satisfaction of patients and psychosocial needs that have a significant impact on the experience of the hospital care.

The practical part deals with the questionnaire survey. The questionnaire is focused on the evaluation of patient satisfaction with perioperative anaesthesia care. Questionnaire results are statistically analysed.

The aim of this work is to determine the level of satisfaction of patients in the preoperative and postoperative period.