ABSTRACT

The aim of the dissertation is to examine the approach to politeness in Swedish and in Czech and to compare its features in both languages. In the theoretical part there are presented the most influential approaches to politeness. The next two chapters focus on practical examples. In the first of these there are summarized linguistic means which are used to express politeness in Czech, and they are compared with Swedish. The second one deals with several specific speech acts, in which courtesy applies. The different ways of expressing politeness in Czech and Swedish are described on the base of the literature and also on my own questionnaire. Not only the spoken but also the written form of the communication is ranged in the dissertation.

Key words: communication, courtesy, politeness, Czech, Swedish, language, form of address, formal terms, written communication, greeting