Abstract

Nowadays, virtual teams are a new and a rapidly growing phenomenon within our globalizing world. Their number and effectivity quickly increases thanks to the quality of accessible technology. From the theoretical aspect, virtual teams are just being analyzed and processed, and given the recency and constant changes, they are not yet clearly understood and interpreted. The aim of this bachelor thesis is to outline basic characteristics of virtual teams and their differences from conventional work teams and focus on the issue of virtual team management. Therefore, I will further analyze the key factors to virtual team functioning, among which we can include modern communication technologies, the issue of communication over distance and trust. I will also describe strongly dispersed virtual teams, which must deal with multiculturality and other concerns associated with distinct cultural values of individual team members. The last chapter will cover conflict resolution, which is a key point especially within the topic of virtual teams.