SYNOPSIS

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Title: Nursing care in sanatorium of long term diseased by the

eyes of patient and family members

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Number of pages: 100

Number of attachments: 5

Year of viva voice: 2012

Keywords: senior, old age, gerontology, geriatrics, nursing care,

family, long - term hospital

Bachelor thesis deals with nursing care in long- therm hospital, how it is seen valuated by patients and their family members.

Care for patients in Medical institutions for long-term patients still ranks among frequently discussed topics. Public opinion on care for patients in Medical institutions for long-term patients has rarely been positive. Not even media contribute to a good reputation of these institutions.

Currently geriatrics patient is associated mainly with nursing care, soial and longtherm constitutional. Very important part in a care about old person is their family and its active involvement into care.

Research investigation is focused on environment of long- therm hospital, communication, attitude of care staff and care about patients. Researched sample were 103 patients and 92 family members in three long- therm hospitals in Eastern Bohemia region.

This work has found out that 77-80% of patients are satisfied with the background of Medical institutions for long-term patients, 80-90 % of patients are happy about quality of communication, the amount of given information and about visiting hours. 91-97 % of patients are positive about nursing and attitude of the personnel.

Only 74 % of patients are satisfied with the rehabilitation care.

Responses of patients and family members do not show any significant differences.