

Summary:

The main objective of this thesis is to describe the limits of existing methods and case management in providing health and social services in the Czech Republic of multidisciplinary care for a family with a disabled children.

The work is divided into two parts. First - theoretical part - summarizes the theoretical issues, the basic terminology, case management, case manager, describes the role and method of use of case management in social and health services in the Czech Republic and abroad. There is also summarized the issues of families with disabled children, concept of multidisciplinary care for families with disabled children and the legislative framework governing the health and social care for these entities.

The second, empirical part, qualitative research focuses on mapping the experience of families with disabled children in the multidisciplinary care of their children in practice, indications, course, professional representation of multidisciplinary care. The research describes the role of parent as a key person and needs in the care of children with disabilities through semi-structured interviews with five respondents who have children with disabilities. To better understand the needs of families with children with disabilities, case study was give through. I used information from the clinical documentations and datas from the client's own observations. This section is supplemented by examples of good practice, which is a way of multidisciplinary care for families with children with health insurance provided by social activation services.

The results from the qualitative survey show that families which take care after their children with disabilities use a wide range of specialists from the medical, social services providers, workers in education and others. Families come into a contact with multidisciplinary care, coordinate and seek other options. The data analysis shows that is needed to support not only a child itself both whole family and other caregivers.

Keywords: case management, case manager, multidisciplinary care, a family with a child with disabilities, the key person