

Abstract

The thesis is focused on exploring the needs and options for supporting non-medical workers at health care environment (namely Masaryk Hospital in Usti nad Labem), particularly in the form of supervision.

Theoretical part describes the role of nursing; all factors decreasing her/his job satisfaction, risks associated with the role of helping and supervision, as one of the forms of professional support having an impact on job satisfaction.

The practical part, using questionnaire survey, examines the factors affecting the job satisfaction and the presence of favorable conditions for the implementation of supervision. In subsequent discussions with the leadership of the hospital about the utilization of supervision as a professional support to nurses, the author drew up a series of concrete proposals ready to be used in Masaryk Hospital, which can be found at the empirical part.