Abstract

This paper deals with the impacts of the 2007-2009 Reform of Czech Police on its performance, it focuses on the transformation of police work with respect to the legislative framework of the reform. It provides insight as to how the reform influenced the conduct of common policemen and how it was perceived by both the policemen and the public. In its theoretical part, the paper puts the reform in the context of Theory of Public Management, Organization Theory and Theory of Bureaucracy.

The author describes major changes in police law which took place at the beginning of 2007 and 2009. He compares extensive Citizen satisfaction surveys with the performance of Czech Police versus the objectives of the reform as well as reflects both on the 2001-2011 public confidence surveys conducted by the police in 2001 – 2011 and internal police surveys on the police reform in 2009. The author evaluates the reform’s impact on the work ethics of policemen, on the number of policemen recruited into the police service as well as the number of policemen who left the police force.

An important point of the paper is the qualitative research concerning the reform’s impact on the conduct of the common policemen, their perception of the reform and a research focused on the policemen's opinion on the public perception of the reform. The results of this research are the subject of expert interviews from which the author draws suggestions and recommendations for police service.