ABSTRACT

The thesis is divided into the theoretical and the practical part. The theoretical part consists of three chapters, the first is devoted to familiarization with the problems of homelessness. I deal with the social aspects of this phenomenon, such as social exclusion and associated problems of social inclusion in the second chapter. The final chapter discusses the possibilities of assistance directed at homeless people. The practical part includes qualitative research where I try by means of ten case studies to bring the fate of homeless people who seek the services of institutions, where they can find qualified help in solving a wide range of problems that may be the cause of their present situation. By analyzing data, I try to figure out what is behind the possible success or failure of such persons in the pursuit of social inclusion.