

This bachelor thesis deals with the ways of preparation of the patient for colonoscopy. Right premedication, effective communication between medical personnel and the patient and applied medication are some of the key factors which can significantly influence the result of examination.

Quantitative research enquiry by means of interrogatory method the aim of which is to find out the extent of patient's awareness about colonoscopy examination is the focal point of the empirical part of the thesis. Another aim of this work was to evaluate whether the high-quality professional communication of medical personnel with a patient and given 68

premedication have positive influence on better tolerance of the examination and on patient's satisfaction. An information leaflet was written on the basis of established facts to help the patients manage the colonoscopy. The studied sample of patients was made up of outpatients as well as inpatients who underwent colonoscopy examination at the endoscopy ward of the Municipal hospital, joint-stock company in Dvůr Králové nad Labem.