This Bachelor's thesis deals with the relationship between immigrants and the Alien's Registration Office in the Czech Republic. The thesis should be divided into two parts. The first one – Chapters 2 and 3 – summarizes the theoretical view. That is the structure and the history of the Alien's Registration Office, the structure of the immigrants and the introduction to the legal issues. However, the Alien's Registration Office is developing and the laws are changing very quickly, so the thesis is going to be past.

The second part – Chapters 4 and 5 – deals with the practical problems of the Alien's Registration Office reflected in the mass media and literature and also includes the field research. The most criticized problems are the queues associated with a long waiting, a shortage of officers which are often unpleasant and the clientelism which is associated with bribery. The Alien's Registration Office tries to solve these problems, but it is a 'fight' for a long time.