

The bachelor thesis discusses a communication and its usage in a medical environment. A part of verbal communication is placed in this assignment, although the aim of the assignment is nonverbal communication. A chapter about the communication by smile is included. At the assignment there is also a chapter which deals with specifics of communication with conscious patients with tracheostomy cannula.

The second part of the assignment is based on research examination focused on survey of nurses' knowledge degree in nonverbal communication area and usage of this information in profession. Searched information were controlled by research examination between patients. Both groups of patients were from KARIM and ICU departments of General Faculty Hospital in Prague.