

Bachelor work „Mediator’s competences - with externalization on the education of mediators“ focuses on description of mediator’s profession and specializes in educational system. In the first part of this work I describe what mediation is and who mediator is. In the part called Professional competences is described mediator’s personality, his/her tasks and the flow of his/her activities as well. It also deals with skills that are essential for his/her work and problematic situations that could appear in his/her work. In the end of this part there are several proposals how to improve his/her work. In further part the work focuses on formal competences that are jointed with the legal framework. I describe present legal framework in the Czech republic, international legal context and I also mention the bill about mediation in the civil area. In the next part you can find information about the educational system in several countries of European Union and about the educational system in the Czech republic. In the final part there is a small survey. Its main aim was to find out what should improve in the education of mediators.