

ABSTRACT

This thesis deals with the theme of possibilities to develop communication skills of health social workers in Prague hospitals. The aim of the study is to find out what are the possibilities of education available for health social workers in hospitals. It also discuss whether health social workers are actively interested in the development of their communication skills and what resources are used most often. The thesis describes the basic concepts and the competence of health social worker. Next part is about education and laws which oblige to lifelong learning. The thesis also focuses on self-reflection and supervision from the perspective of other sources of education – self-knowledge. Practical part of the thesis deals with the research between health social workers in Prague hospitals. The aim of the research is to find out, whether these workers are actively educated in communication skills. The paper includes analysis and interpretation of results, discussion and conclusion of whole thesis.

Keywords

Communication, social work, health social work, conversation, education, self-reflection, supervision.