The main aim of this Bachelor's thesis is to introduce the problem of homelessness, concept definition, blocking the causes and prevention of that social-pathological phenomenon, pointing out possibilities of remedy that our society offers and that homeless people may use, insight and comprehension of life of shelterless persons. The work is based on professional knowledge, work experience and causuistics. The work is written from position of a social worker from Healthcare and Social Services Department of the Municipal Office on the basis of professional experience with social work with homeless people according to the Act no. 111/2006 Col., about remedy against material shortage, also according to the Act no. 1081/2006 Col., about social services and Act no. 100/1988 Col., about social safeguard. The Bachelor's thesis should become beneficial to practical resolution of aid to homeless people, brief and quick instruction for solving a concrete crisis situation. Key words: homeless person, homelessness, shelterless person, social exclusion, social handicaps, misery, poverty, crisis situation, risk behaviour, pathology, intervention, integration, subvention