

Public order unit interventions have specific psychological aspects which may contain stress situations, potential aggressive behaviour and emergence of conflicts. Public order units are deployed in cases of disruption of the public order due to presence of large amounts of people (a frequent cause of the problems is crowd behaviour). It is essential to know which surrounding events go along with these challenging interventions, how policemen perceive their training for these interventions, what advantages and disadvantages they see about their employment in the public order unit, how they approach attendants of mass actions, and what they think about the causes of aggressive behaviour of policemen (which is generally considered to be inappropriate). Photographs from training and statements from real interventions are a good testimony of the experience of policemen, that was gained through the method of focus groups. It is also necessary to take into account other research done in this area, for instance research carried out by the Police Academy of the Czech Republic through the last few years.