

This diploma thesis, presented to reader, is a practical introduction into the world of social – work of a non governmental organization providing professional social consultancy for immigrants and recognized refugees resided in the Czech Republic. This diploma thesis is trying to find an answer to the question whether providing of a social consultancy for immigrants and recognized refugees are in the Czech Republic effective. The main idea is based on a new social service act no. 108/2006. The diploma thesis is divided into the two parts (theoretical and practical). The theoretical part is based on the description of a social care and its connection to the system of social policy. The theoretical part also includes an analysis of the act no. 108/2006 and description of one non governmental organization. This part also describes the process of asylum procedure and short description of social workers work. The diploma thesis continues with a practical research which was made among immigrants and recognized refugees living in region of Pilsen and South Bohemia. The practical part is mainly based on results of research and works with records collected from respondents. The main aim of this work was to analyze data collected in the research and make a comparison in a relation with the theoretical part.