

Abstract

This bachelor thesis deals with the topic of the provision of social services to the deaf elderly – users of Czech sign language, especially within the Prague area. The aim of the research is to map the possibilities of providing these services and to find out their usability, quality, satisfaction as well as the cooperation of family members while arranging them. The thesis is based on the fact that the topic of the accessibility of social services and the research on the frequency of deaf clients in social care services have not been properly researched yet. The problem is also the lack of professional sources. The theoretical part of this thesis is based on sources of a legislative nature as well as professional sources talking about the provision of social services in general. Later on, it also describes individual organisations providing outreach and ambulatory social services to deaf people and chosen residential services providing such services for the deaf elderly abroad are described here too. The research part of the thesis, which is based on interviews with various groups of respondents, investigates the presence of social services for the deaf elderly in Prague, the representation of deaf clients in regular homes for the elderly and possible methods of communication between the client and the service provider.