

Abstract

This Thesis deals with the process of nursing handover in the standard internal medicine ward. The aim was to find out what form the handover takes, where the exchange take place, who is involved in the handover and what elements are emphasised. The elaboration of this issue was carried out on the basis of the evaluation of the questionnaire survey data and own observation at Bulovka University Hospital. The results confirm that nurses perceive the main essence of handover as the opportunity to get an overview of the conditions of individual patients and that during handover the responsibility for the substance abuse condition is transferred. During the handover process, the predominant form of information transfer is verbal in order to orient the incoming nurse to the workplace with emphasis on priority information. The thesis concludes with a recommended procedure for the oral handover of nursing shifts.