

Abstract

This diploma thesis deals with the topic of the use of social work methods when working with ethnic minorities. Its goal is to map the opinions and attitudes of social workers to the use of methods of social work with minorities with a focus on the Roma minority in low-threshold facilities for children and youth and social activation services for families with children. The research was carried out using a quantitative research strategy through the method of the questionnaire survey of experts based on semi-structured questions. The researched area is divided into four categories - what is the approach of social work/social workers to the Roma minority, what is the applicability of social work approaches in social work methods when working with the Roma minority, and what is the way of fulfilling the social needs of the Roma minority through social work methods, and finally, how social work methods ensure support for the integration of the Roma minority.

The results of the research show that in many cases social workers would not change anything about the social work methods used when working with ethnic minorities, especially the Roma minority. Many of them think that the methods introduced in this way are functional and effective. The main driving force that influences the effective use of social work methods is its user, i.e. the social worker. By understanding all the factors affecting the life of members of the Roma minority, a social worker should be able to choose methods of social work in his/her work that do not conflict with Roma customs, traditions and values of life.

Keywords: ethnic minorities, social work, methods of social work, critical social work