

## SUMMARY

This diploma thesis deals with crisis intervention, which is aimed at survivors affected by a tragic event, in the form of a sudden loss of a loved one. Crisis intervention is carried out by police crisis responders who practice this profession beyond the scope of their duty. It is known from police practice that these are often very emotional and shocking situations that place high demands on resilience and empathy for crisis interventions. The aim of the diploma thesis is to find out what the police crisis interventionists see as the benefit of the provided crisis intervention. The information obtained in this way could be beneficial for future police crisis interventions. The theoretical part introduces the reader to what a crisis means for a person from a psychological point of view. And subsequently, crisis intervention is described as a method of help, the main purpose of which is to stabilize a person in a crisis. Above all, the police crisis intervention team and their help in providing psychosocial care for the bereaved are outlined here. The empirical part includes interviews with police crisis interventionists, who introduce the most difficult cases during their police practice and subsequently how they proceed in providing crisis intervention and what helps them in difficult times. The research also includes information on ongoing training. The result of the research is presented in the final report.

Keywords: Crisis, Crisis intervention, police crisis intervention, survivors, psychological help, psychohygiene, supervision