

Public Administration and eGovernment

Abstract

This diploma thesis Public Administration and EGovernment brings a unique perspective on the existing and new legal regulation of eGovernment. The essence of the thesis is a legal analysis of the newly adopted Digital Service Rights Act. The concept of the Act, which has been determined by specific circumstances of its creation, as well as the content of the Act, and the newly regulated digital rights, are critically analyzed. Some of these digital rights are only generalizations of existing rules regulated by various eGovernment acts, while other digital rights are wholly new and address previously unaddressed digitalization issues. The focus of this paper is on key digital rights such as the right to use digital services, the right to perform digital acts, and the right to share stored data. A crucial part of the new Act is dependent on legal institutes regulated by existing eGovernment laws. Concerning these legal institutes, the thesis offers a reflection of existing legal regulation and answers to some persistent legal questions concerning, for example, logging into public administration portals, the automatic setting up of data boxes for certain ordinary citizens, or qualified and non-qualified forms of electronic submission. Using international indexes and benchmarks, the present state legislation is confronted with the actual state of eGovernment in the Czech Republic. There are also identified deficiencies in the actual state of eGovernment. Furthermore, the newly established catalog of services is used to gain knowledge about the current and planned state of digitalization of public services. The significance of the chosen topic can be illustrated by the fundamental change in data sharing between public administration bodies, which has affected practically all areas of public administration. It was necessary to amend more than 140 other acts regulating the activities of public administration by a subsequent law.

Keywords: eGovernment, digitalization of public administration, digital public services