

Abstract

The diploma thesis examines the topic of competences of both social workers (SW) and workers in social services (WSS) in the social activation service for families (SASFC) with children in the district of Chomutov. It aims to describe the legal competences of SASFC workers and subsequently to check the actual practice in the field of competences of SASFC workers.

The theoretical part of the thesis defines social workers and workers in social services mainly according to the Act on Social Services. The second chapter then defines SASFC and further defines the concept of family from the point of view of typology and functions. The chapter also presents the possibilities of social work with the family and maps the services of the SASFC in the Chomutov district. The last chapter defines the concept of competence and lists the professional qualification prerequisites for SW and WSS based on the Social Services Act.

The practical part of the thesis presents the research goal and used methodology. The methodology of respondent selection and data collection is described. The ethical principles and limitations of the investigation are mentioned. The chapter also deals with the methodology of data processing and the subsequent analysis of interviews with a final discussion. The research investigation is carried out in the form of interviews according to the instructions and the data are evaluated using the method of thematic analysis.

The research investigation was caused by the action of nine respondents from three SASFC services in the Chomutov district. On the basis of the conducted interviews, I obtained the point of view of WSS and SW on the given issue. In their statements, the respondents described the most frequently performed activities with their family, during which they mainly kept between implementing decrees No. 505/2006 Coll., § 30. In the area of similarities and differences in the competences of SASFC workers, the participants said that they did not see a difference. They all agreed that the job content for the workers is the same. Salary and education were cited as major differences. In the goal, which covered the division of competences, three employees mentioned the possibility of change.

Overall, the research shows that in the social activation service for families with children in the region of Chomutov, the differences in competence between social workers and workers in social services are blurring.