

Services provided by the state are currently not being presented to citizens in a uniform way. The Register of Rights and Obligations (Registr práv a povinností) contains data about all provided services. The goal of this thesis is the creation of a functional internet eshop prototype, targeted to citizens. In addition to searching and recommending, the eshop shall also allow the ordering of services and communication with authorities. This thesis describes the register and its purpose. The available data is analyzed. There are not enough of them for a proper functionality of some parts, so their adjustment is suggested. Communication with authorities isn't unified, this work presents a new way, using forms. They are generated dynamically, according to a designed data structure. The architecture and development of the eshop are described, including a testing process. The possibilities of future expansion are summarized.