JANDOVÁ, Martina. Případová studie domova pro seniory ve Středočeském kraji v době pandemie covidu-19. Praha, 2022. 65 s. Bakalářská práce (Bc). Univerzita Karlova, Fakulta sociálních věd, Institut sociologických studií, Katedra sociologie. Vedoucí diplomové práce PhDr. Mgr. Jaroslava Hasmanová Marhánková, Ph.D.

Abstract

This case study deals with the course of the pandemic of covid-19 disease in a retirement home in Central Bohemian Region from the institutional perspective. The aim of this paper is to describe the reality of local staff in different work positions in the facility between years 2020 and 2022 in relation to unexpected new event and to shed light on how the pandemic has affected the form and content of social care. The research is mainly based on personal statements of local staff across hierarchical structure. The second pillar of the research is a content analysis of internal and external documents regarding pandemic restrictions in the facility during the crisis. The hierarchical structure of work positions in the institution is crucial for this thesis because I have detected following findings based on the qualitative analysis of primary and secondary data: during pandemic the retirement home as a "total institution" is transformed as care stuff members become "prisoners" of the institution and pandemic restrictions, not just supervisors. This hierarchy is also crucial due to the different specificities of the work of top staff and care stuff, which affect fears of care staff for themselves, clientele, and their family due to infection and an increase of their work. Care in this facility has been transformed and reduced by the pandemic and the retirement home has lost two of the three key specifications – the ability to provide seniors with the socialisation and home-like feeling in the facility - which, together with medical care, form the definition of good care in the retirement homes. The home thus becomes a fluid institution that easily loses the fundamental aspects on which it is fundamentally based. Finally, I found that the communication of the home's top staff during the pandemic shows how the institution itself can become fatigued over the years due to unexpected event.