

As far as my diploma dissertation is concerned I deal here with tasks of supervision in the course of work with volunteers of Help line. Theoretical part of my work is specialized in summary of present theoretical accesses and conceptions of volunteering and supervision in our conditions. I apply myself mostly to interpretation of volunteering and description of volunteer, then supervision importance in helping professions and also supervision clasification whether from the view of its function, tasks and forms of above mentioned supervision or from the view of particular participants. My work deals with conditions in various organizations where the supervision definitely belong to. I also addresed particular part of my work to supervision at work with volunteers where I investigated with understanding of supervision from the view of particular volunteers on Hot line. The main idea and desire during the formation of my diploma dissertation was my possible assistance to formation of constantly developing view of supervision both theory and work experience of helping professions and volunteers' work