

ABSTRACT

This thesis deals with the quality management of selected school educational and accommodation facility, specifically a youth home operating at the secondary school. The theoretical basis of the thesis covers areas such as upbringing, education, quality management in the broader sense, and quality management with specifics in education. The research section contains an analysis of the survey object, for which the structure of a self-evaluation report is proposed in the context of quality management. Included is a pilot evaluation performed based on the created questionnaire, interview, and monitored data. Additionally, a draft is provided of possible recommendations for quality improvement and pertinent adjustments to the documents of the youth home. The main resource for the empirical part of the study and following autoevaluation report are mainly Quality criteria of the Czech School Inspectorate in modification for youth homes.

KEYWORDS

Education, quality criteria of the Czech School Inspectorate, quality management, school educational and accommodation facilities, secondary school, upbringing, youth home

