

Annotation

The bachelor work discuss about workload and stress of the people working at salvage and rescue service. The main target of theoretical part is focused on urgent reaction to stress, post-traumatic stress disorder, burn-out syndrome and post-traumatic interventional care.

The work is based on quantitative research. I've analyzed unit factors of stress at rescue workers, exposition measure to critical events, stress display measure after traumatic accident and way of face up to stress based on anonymous survey. The target of the work is focused on interest of rescue workers in booming post-traumatic care for rescue services. Investigation sample is composed from rescue workers – doctor, medical rescue worker, nurse with PSS and driver-rescue worker. Questionnaire rate of return was 71,5%.