

Abstract

Governance is derived from the French word "gouverner", so Good Governance refers to the way to control, steer, rule, and direct the organizations by the individuals who are in charge of the management affairs. The study uses the theory of Alexis de Tocqueville (1956), which emphasizes the importance of the presence of democracy to manage the internal tasks of the organizations, so these NGOs can play a role in fostering democracy in civil society. The study intends to find out the imperatives of good NGOs' governance through linking the daily operational tasks and the applications of democratic principles inside NGOs by using the qualitative research method to collect information and compare the implementation of the imperatives of good NGOs' governance in organizations in Berlin, Cairo, and Prague. Thus, the study presents two normative frameworks; the first one is to conceptualize and operationalize the imperatives of good NGOs' governance through integrating democratic theory with the representation and participation schools, and the second one is to examine the influence of the internal and external factors on the implementation of these imperatives in NGOs. The thesis categorizes the "Good NGOs' Governance Imperatives" into managerial imperatives and democratic imperatives. The managerial imperatives, which are transparency, accountability, responsiveness, effectiveness, and efficiency. Besides, the democratic imperatives are participation, representation, rule of law, fairness, and equity. Internally, the organizations should implement some democratic imperatives, such as the rule of law, fairness, equity, and participation for employees to work together to accomplish good NGOs' governance. Besides, the organizations have to build strong relationships with various stakeholders through engaging them in the decision-making process, strategic planning, program design, and evaluation to gain their trust and integrity. The study concludes that the size, age, and professionalization of the NGOs affect the use of these managerial and democratic imperatives within organizations. Additionally, the organizations in Cairo and Prague are interdependent on their external environment in which they operate.

Keywords

Good NGOs' Governance, Transparency, Accountability, Responsiveness, Effectiveness & Efficiency, Rule of Law, Fairness & Equity, Participation, Representation, NGOs, Berlin, Cairo, Prague