The thesis summarizes present knowledge about civic consultancy in The Czech Republic. Theoretical data of social pedagogical help are allocated in the beginning with the help of mentioned literature. Following part contains brief history of the civic consultancy in the UK which was the inspiration for the genesis of consultancy in The Czech Republic. Main focus of the thesis is in the description of the work with clients in civic advisory bureau from the view of the client and advisor. Theoretical parts are complemented by practical experiences of the author, who is working as an advisor in civic advisory bureau for two years. Theoretical part is followed by analysis of one civic advisory bureau which includes case report and processing of statistical data from 2006 and 2007. The aim is to intercept contemporary knowledge about civic consultancy in the Czech Republic and create a complete text which hasn’t been written so far and which can be used as a methodical support in process of teaching new advisors.