

Abstract (in English):

The diploma thesis deals with the differences in the provision of social activation services from the personnel point of view in homes for the elderly. Its aim is to focus on the difference in the personnel implementation of the social activation service of the staff of the retirement home, due to their qualifications and the nature of work in this facility. In my work, I am looking for an answer to the question: "Who should perform social activation services in a retirement home?".

In the theoretical part I present the concepts of aging, the theory of aging, old age and related changes in old age, adaptation and preparation. Description of the retirement home, social work in it and then the nature of the work and qualifications of the social worker, the worker in social services and the activating worker in the home for the elderly. The last chapter is activation, in which I deal with the activation program and communication within the activation.

I process the practical part with the help of qualitative research in the form of a semi-structured interview. I am looking for an answer to who should perform a social activation service in the retirement home. My respondents are activation workers or social workers and social care assistant, who carry out activation in the facility. Locally, I focus on the capital city of Prague.