The main topic of my diploma work called "Videotraining of interactions (VTI/VHT/VGI) as a support for a change in an organization" is an application of VTI for a development of communicational skills of staff in a residential service for adult people with learning disabilities. The work clarifies fundamentals, reasons and circumstances that lead to establishing VTI (VTH/VGI) in the organization and on video records proofs the success of the process.