

Abstract

The diploma thesis deals with the issue of people with hearing impairments from the perspective of the field of social work. It presents and characterizes the attitudes of social workers working in residential social services in Prague towards people with hearing impairments. It focuses mainly on how the actors of social work but also their clients reflect their behavior, thinking and experience within a specific residential social service. In the theoretical part, the purpose is to present the essential features of the issue and ways of social work with people with hearing impairments in the context of residential social services. In the practical part, the attitude of social workers working in residential social services with a defined target group is presented with the help of a questionnaire survey, which is supplemented by a reflection of their clients with hearing impairment. The diploma thesis answers in detail whether there are any barriers to the target group that may not allow admission to residential social services. In the end, the main research question is answered and recommendations for practice are given.

Keywords

Persons with hearing impairment, residential social services, social worker, social work with hearing impaired people, attitude