Abstract:

Title: Volunteer motivation and care in the RunCzech running events

Purpose: The main aim of this master's thesis is to find the motives

contributing to be a volunteer at the RunCzech running events which

are organized by the Prague International Marathon. Another goal

is to discover how the organizer takes care of their volunteers, and

how the leadership and volunteer coordination really works.

Method: For this research on volunteer motivation questionnaires were used in

electronic Google forms. The link for this survey was sent via e-mail

and shared via social networks. The other methods were structural and

semi-structural interviews with two employees of PIM, who are

responsible for their volunteers during the organisation of RunCzech

running events. The results were analysed with graphs and tables in MS

Excel.

Results: Based on the results the survey suggests more than half of

volunteers are motivated by more than one motive at once. The

atmosphere during the events and new experiences are two of the most

important motives for volunteers. The behaviour of volunteer leaders

also has an important influence on volunteer's motivation. The

interviews showed that PIM searches for volunteers primarily from

high schools. They try to motivate volunteers with the possibility to

choose a volunteer position they want. The conclusion of this research

shows that PIM should be more interested in the feelings and needs of

volunteers. They should not rely only on the fact that the competitions

are sufficiently attractive to always have enough volunteers to make the

race.

Key words: volunteering, volunteer, volunteer motivation, motivation, motives,

needs, RunCzech, sport event, running events, marathon