

ANNOTATION

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The bachelor's thesis deals with the psychological burden of nurses in internal and surgical departments. The theoretical part deals with the profession of general and practical nurses, mental burden, stress, burnout syndrome and the specifics of the work of nurses in internal and surgical departments.

The empirical part combines quantitative with qualitative research. For the purposes of the work was used standardized Meister questionnaire. The research took place in the internal and surgery departments in the hospital in Ústí nad Orlicí and hospital in Litomyšl.

The aim of the bachelor's thesis is to determine the level of psychological workload of non-medical staff in internal and surgical departments. Also, to compare the composition of patients in the above-mentioned departments according to self-sufficiency, to find out whether there are any obstacles in the care of partially or completely immobile patients, and whether there is, from the respondents' point of view, sufficient number of nurses and staff under direct management in the ward. Finally, the aim of this paper is also to map the level of psychological stress in given work situation.