

Abstract

This Master's thesis focuses on accountability, which is understood as a relation between an actor and an external forum. The actor is accountable to the forum which means the actor must explain and justify their actions. This thesis regards as actors civil society organizations that provide social services. The thesis explores what forms of accountability are employed in annual reports of civil society organisations that provide social services during Petr Nečas' government and using which discourses. The era of Petr Nečas' government is considered to be an era of neoliberal reforms. The method used in this thesis is Critical Discourse Analysis by Norman Fairclough. The thesis identifies bureaucratic discourse as the dominant and discourse of civil society as the minority. Being accountable through bureaucratic discourse serves for legitimizing an organisation. Civil society discourse reflects and forms identities of organizations.