

Graduation thesis called The role of probation and mediation at work with troubled youth ranges probation and mediation service into the system of methods which works with troubled youth. The first chapter describes the dilemma of social deviation in general and specifies possible causes of delinquency of young people. According to these causes the probation worker might decide for concrete model of work with client. Main part of the thesis is dedicated to Probation and Mediation Service of the Czech Republic as the covering organisation of probation and mediation. There is described history and roots of probation service, clients and probation workers specifics as well as practical modes of work with client. The thesis concerns laws linked to this topic, specifically *Zákon o odpovědnosti mládeže za protiprávní činy a o soudnictví ve věcech mládeže (218/2003 Sb.)* and *Zákon o probační a mediační službě (257/2000 Sb.)*.

The last part is focused on the supervision in helping professions concerning the Probation and Mediation Service. This chapter contains also draft of the supervisory system and further education of the probation workers.