

Abstract

The bachelor thesis deals with the satisfaction of the served libraries with the performance of regional roles in the Pardubice region and the impact of these roles on their independent activities. The first, purely theoretical part, summarizes the objectives and principles of the regional roles and their financing in the Czech Republic. The following subchapter discusses the performance and financing of the regional roles in the Pardubice Region in the years 2014-2018. The second, research, part of the work is based on the results of a qualitative survey. The survey was conducted in the form of interviews with the representatives of six libraries in the Pardubice region. The interviews aim at verification of the current state of regional roles performed by the region, the level of utilization of services and overall satisfaction of the individual libraries with the provided services. The conclusion provides not only the findings from the theoretical and research parts, mutual comparison of theory and real practice on the example of the publicly presented information but also the results of the interviews conducted with the librarians of the served libraries.

Keywords:

regional roles, Pardubice region, served libraries, service level fulfillment, library and information services