

Abstract:

The diploma thesis deals with the issue of adaptation process of foreign workers in clients of personnel agency services with a focus on Ukrainian employees, the diploma thesis further specializes in cooperation of personnel agency with its clients of services to which the personnel agency places Ukrainian employees. The aim of the diploma thesis is to identify and analyze the course of adaptation process of Ukrainian employees in clients of personnel agency services, to create own system of adaptation process of Ukrainian employees taking into account legislative, intercultural, psychological and management aspects in clients of personnel agency services and then compare it with real adaptation process of Ukrainian employees in the clients of the personnel agency ManpowerGroup s.r.o. The empirical research finds out how the personnel agency cooperates with clients in the adaptation process of Ukrainian workers and aims to answer the research question whether the ukrainian worker's adaptation process is more involved in the adaptation process than its clients, the new Ukrainian employer.

Key words: migration policy, ukrainian workers, specifics of ukrainian nationaliy, personnel agency, adaptation process